healthwatch Camden

Stakeholder survey Results

April 2014



Stakeholder survey April 2014

Healthwatch Camden is nearly a year old! Over the last year we've been busy making strong links within the local community and listening to what local people think of their health and social care services.

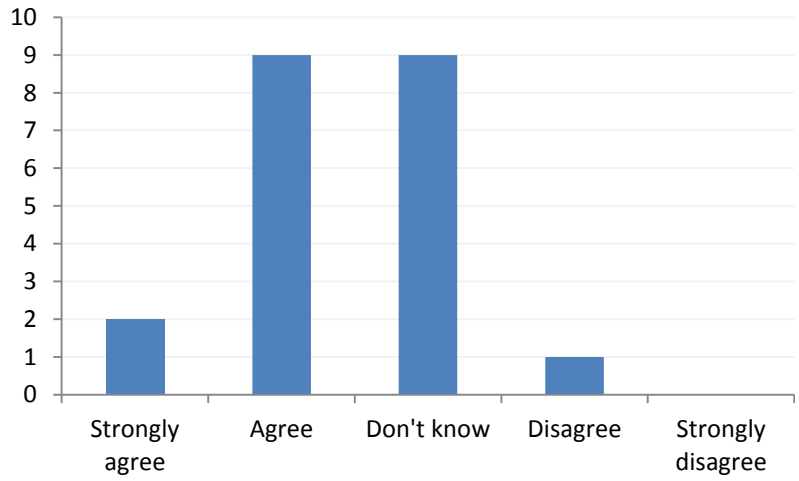
We've produced reports on making complaints at GP surgeries, and what people using home care services think about their care. We're also involved in a number of projects within local communities, such as the redevelopment at Lismore Circus in Gospel Oak.

Our information and signposting service is now well established and we are helping Camden residents to find the right services for them. We'll be developing this service further over the next few months.

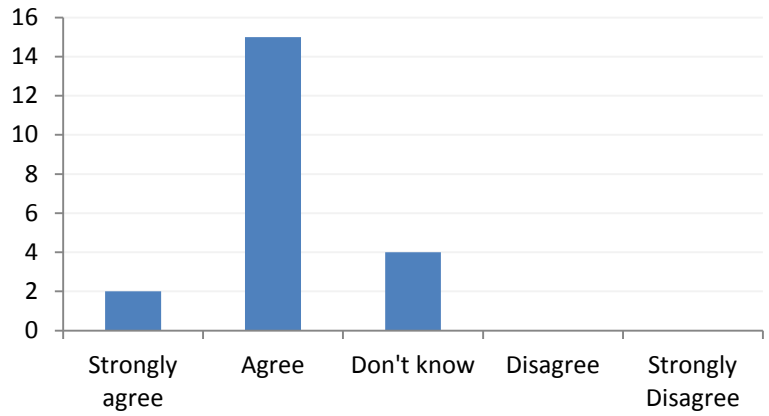
As part of the evaluation of our first year of work we have asked our key contacts and stakeholders – including people within the council, voluntary sector and community groups - to tell us what they think of Healthwatch Camden.

We asked 10 questions related to our objectives and strategic priorities – and this is what they told us.

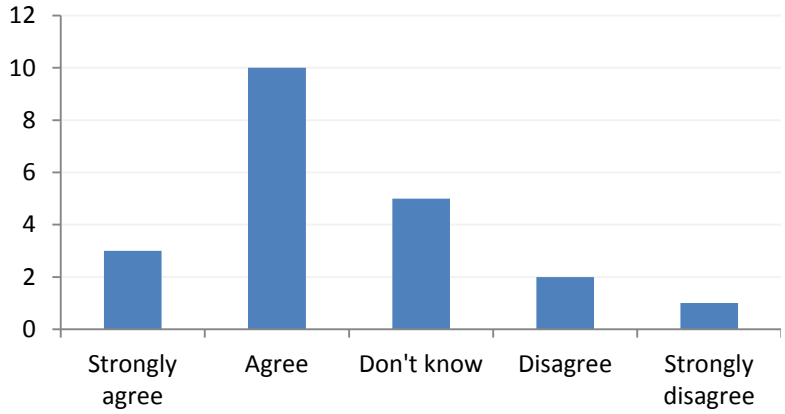
Healthwatch Camden reflects a range of views, not just the loudest voices



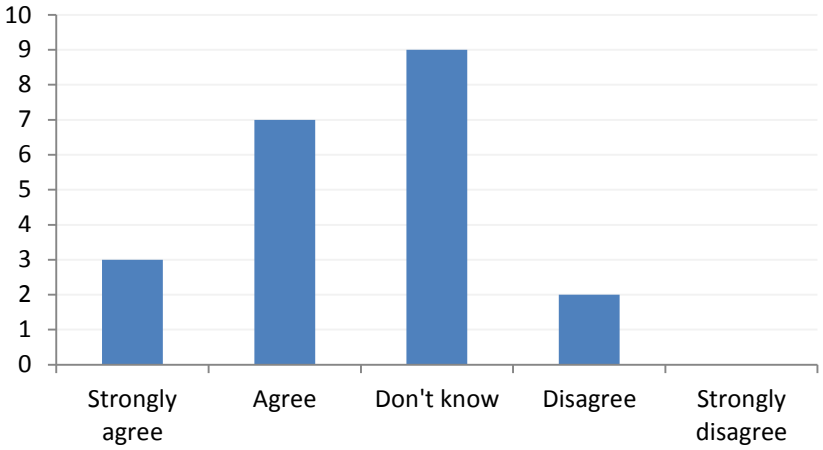
Healthwatch Camden proactively engages with local communities



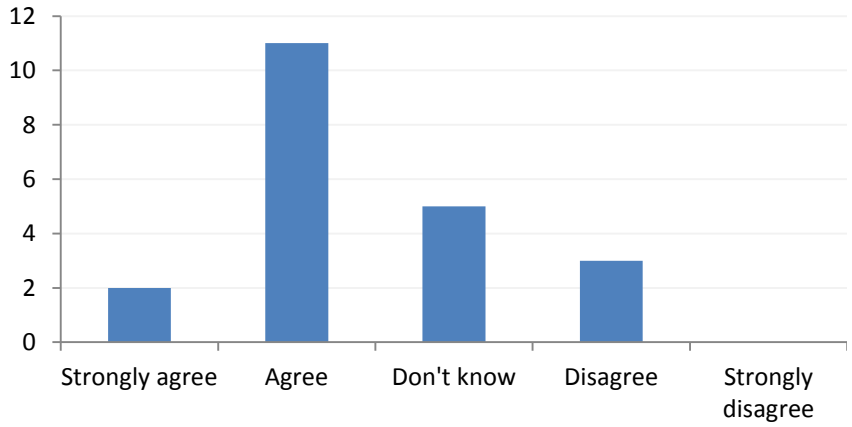
Healthwatch Camden understands its purpose and communicates it widely



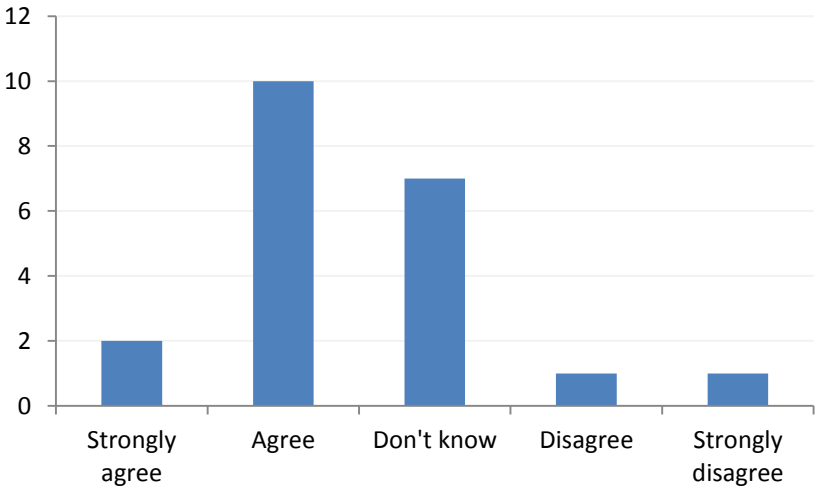
Healthwatch Camden is a respected voice in the borough



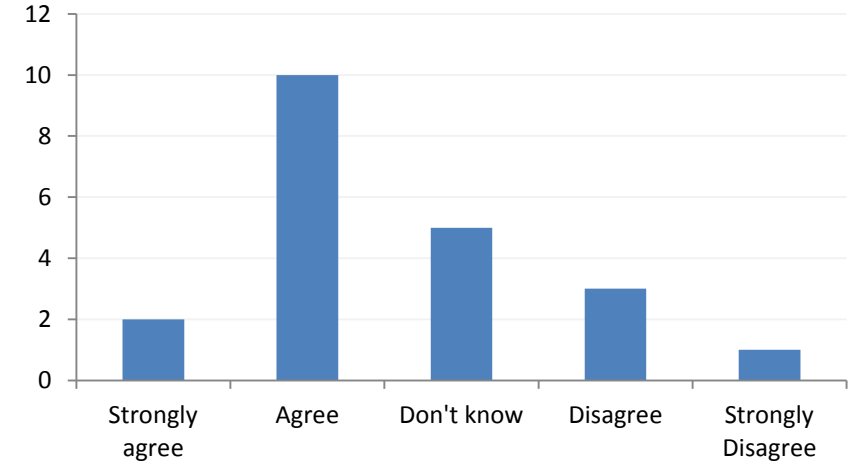
Healthwatch Camden operates and produces reports to a high standard



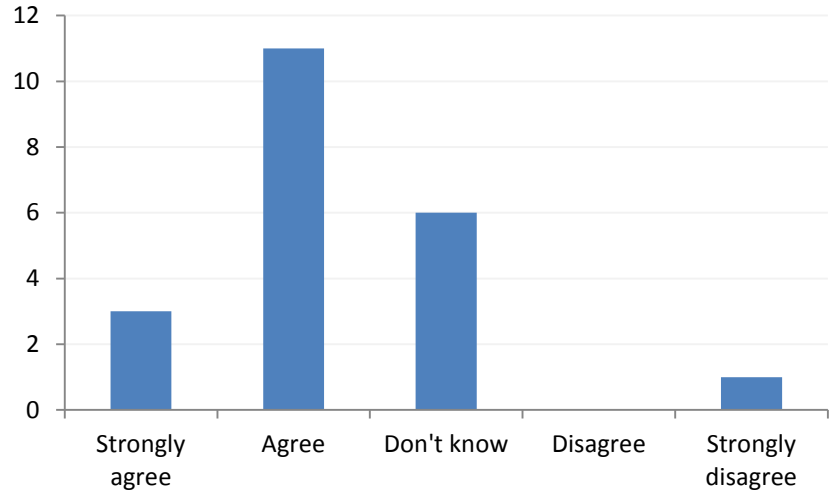
Healthwatch Camden is influencing health and care services and systems in the borough



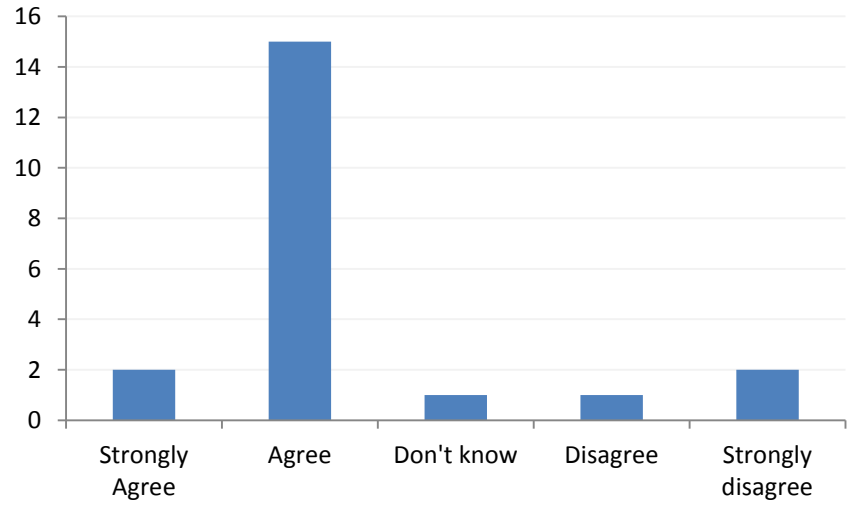
Healthwatch Camden has influenced my service or organisation



Healthwatch Camden is a competent and responsive organisation



I understand how Healthwatch Camden is governed, including who is responsible for its work



If there is anything else you would like to say about our work, governance or effectiveness?

"…We need to set up Deaf focus group in Camden."

"…A very good first year in establishing a new organisation and ensuring that it's voice on behalf of patients and care users is taken seriously."

"…I have found Healthwatch Camden extremely passionate about what they do and I am looking forward to working more closely with them over the coming year."

“…Need to avoid duplication with other bodies.”

“…Am aware and involved in CVS but don’t know what Healthwatch does.”

