

healthwatch Camden E-News Digest

Local News



Healthwatch Camden

[Camden BMER Mental Health Partnership Summit 2014 report and evaluation](#)

The summit was organised by Healthwatch Camden, Voluntary Action Camden, Camden Clinical Commissioning Group and the Camden and Islington NHS Foundation Trust.

[Need help making a complaint about health or social care in Camden?](#)

Ebola - There is guidance and information available on multiple Government and NHS websites, but we recommend this clear and simple FAQ on the [Public Health England website](#).

Healthwatch England

[NHS complaints process branded ‘appalling’](#)

Patients who complain about their care are being let down by "appalling" NHS investigations, a highly critical review has found.

[‘Deaths averted’ at hospitals put into special measures](#)

There is “hard evidence” that the special measures regime has reduced death rates at the 11 Keogh trusts and potentially saved hundreds of lives, researchers have claimed.

[NHS mental health care ‘pushed to breaking point by lack of beds’](#)

Safety of vulnerable people is being put at risk because they are discharged from hospital without proper information, Healthwatch England report

National Headlines

- [Online diagnosis within the home within 2 years, says Hunt](#)
- [Public should be consulted on data sharing](#)
- [A&E struggles with growing ageing population \(BBC Panorama\)](#)
- [Labour: 10 year plan for health and social care](#)

London Ambulance Service 'Clock Change' pilot

- The London Ambulance Service has been selected by NHS England to take part in a national pilot, along with South West Ambulance Service. [The four-week pilot](#) will involve additional time being added for emergency call takers to assess some calls before despatching an ambulance.

PATIENTS' FORUM AMBULANCE SERVICES (LONDON)

- SAFETY IN MIND VIDEO - HOW AMBULANCE SERVICES, MENTAL HEALTH SERVICES AND THE POLICE SUPPORT PEOPLE WITH MENTAL HEALTH PROBLEMS - [Wednesday February 11th 2015 - 5.30-7.30pm](#)

Royal Free London NHS Foundation Trust

3 hospitals in London: Barnet Hospital, Chase Farm Hospital and Royal Free Hospital.

- [News](#)
- [Medicine for members talk 17th February 2015 - Making Dementia care everyone's business](#)

Report looks at high or low mortality ratios across hospital trusts in England

- ['RFH & UCLH 'lower' than expected](#)

University College London Hospitals NHS Foundation Trust (UCLH)

- [News](#)
- [Five-year plan to tackle TB launched](#)

Camden and Islington NHS Foundation Trust

- [News](#)

Central and North West London NHS Foundation Trust

[News](#)

- Dealing with a diagnosis of diabetes, an article written by Dr Jen Nash
- Nurse tells her story for LGBT History Month
- £400k 'club drugs' project gets go ahead

Camden Clinical Commissioning group

- ["Talk Cancer returns in 2015! Camden CCG and Cancer Research UK are delivering a cancer awareness workshop. Thursday 19 February 2015](#)
- [Weekly media round up for Camden \(28/01/15 & 03/02/15\)](#)

Camden Council

- **Do you want to be part of the challenge to improve mental health in Camden?** £750k has been identified to develop new preventative support for people with mental health problems in Camden; equally funded by Camden Council, Camden Clinical Commissioning Group and Camden & Islington Foundation Trust
- **Digital Camden - Make the most of the internet;** Camden Council: Digital Camden - Make the most of the internet hands-on support if you need help to use computers and get online, access services, register for housing, use HomeSwapper, apply for benefits, get money advice, search for jobs and much more.

Care Quality Commission

- The Care Quality Commission (CQC) has appointed a new Deputy Chief Inspector for Primary Care in London
- CQC pre-inspection questionnaires - North West London NHS (ends 11th Feb)
- Mental Health Act Annual Report 2013/14 | Care Quality Commission
- CQC Inspection Programme - April - June 2015
- CQC reports one in five mental health patients have not had their rights explained before being detained

Camden Information, advice & guidance (IAG) service

- For Deaf people living in Camden

Voluntary Action Camden (VAC)

- e-Bulletin - 6th February 2015

Camden LGBT Forum

- Camden LGBT Forum is *run by LGBT people for LGBT people* and holds a monthly meeting open to all LGBT people in the London Borough of Camden and those with concerns about LGBT issues. It meets on the first Tuesday of the month; usually from 6- 8 pm at Camden Town Hall, Judd Street. Camden WC1H 9JE. (However, phone the office on **020 7388 5720** to be sure).

Open Barbers

- A hairdressing service for all lengths, genders and sexualities; a registered Social Enterprise (community interest company number 9335422) based in Finsbury Park, North London. We offer a personalised and warm haircutting experience with a queer and trans friendly attitude. We seek to promote

the diversity of identities in society, and celebrate people's appearance in the way they wish to be seen. Anyone is welcome, including friends

PHE action plan 2015-16

- [Promoting the health and wellbeing of gay, bisexual and other men who have sex with men](#)

Young Minds

[The Voice for young people's mental health & wellbeing](#)

- Read how we have made a difference in 2013-14
- See how we pushed children and young people's mental health up the media agenda
- Fundraising review: the wonderful ways our supporters raised funds, and how you can take on a fantastic challenge in 2015

Outcome Islington Mind LGBT service open Information day; as part of LGBT History Month [Tuesday 24th of February](#)

Working Together for Health Equalities', **Wednesday 25 March 2015**, 10am-4pm

Human Rights Action Centre, 17-25 New Inn Yard, EC1A 3EA

Please email hear@reap.org.uk for a free place, including your name, organisation name, postcode and any access or dietary needs

[Health Inequalities in London - event report](#)

Public Involvement Update from the National Institute for Health and Care Excellence (NICE)

- [February newsletter](#)

Nystagmus Network - Ending the nystagmaze

- Clinicians at NN's first ever training day on [January 30th](#) explained how new equipment and approaches are leading to quicker and more accurate diagnosis, understanding and treatment of congenital nystagmus.

Consultations



Investing in specialised commissioning - public consultation

NHS England is consulting on a proposed set of principles which will underpin the future decision making process for investment in specialised services.

The consultation document also outlines the characteristics of the process NHS England will use to make these decisions.

[Consultation is open to 27th April 2015](#)

Recruiting patients for a new diabetic user panel

If you would like to help shape diabetic eye provision across London or want to request a role description please telephone: Matthew Cruice: **0113 8070 401** or email him at: matthew.cruice@nhs.net

NAM survey on [health care provider communication](#) with people with HIV

People Living with [HIV Stigma Index](#) - Survey

[“High quality care for all, for now and for future generations”](#) Can you help NHS England London, to shape better community and social care services across the capital? We're asking service user groups, volunteer groups and local authority leaders to take part in an online conversation. The online conversation closes on the **12th February 2015**

[Improving access to crisis Mental Health Services](#) for minority ethnic and refugee communities - This free whole day conference aims to share learning about Mind in Harrow's 'Olole Isbedel' campaign. **25th February 2015**

HM Government - [Stop NHS privatisation](#) - Closing: 30/03/2015

Age UK London

[“Tell Me!”](#) A new campaign about improving information to older people from local authorities and the NHS

Action on Hearing Loss

Today we launched a shocking report, [Under Pressure](#), which shows that audiology services across much of the UK are struggling to cope in the face of budget cuts and increased demand.

NHS England

Are you the parent (or adult carer) of a child or young person receiving rehabilitation services? If so, we'd like to hear from you!

[Monday 23rd February 2015, 10:30 to 14:30](#)

The Royal College of Anaesthetists

Anaesthesia and Perioperative Care Priority Setting Partnership Prioritisation Survey; [closes end of March 2015](#)

Final Stakeholder Workshop on Tuesday 12th May at the Association of Anaesthetists of Great Britain and Ireland (AAGBI); book by [Monday 2nd March](#)

The Learning Disability Carers Community survey is looking for feedback on Annual Health Checks



The Kings fund

[Weekly update](#)

- Care and support for people living with dementia
- Making sure health professionals are supported
- Health and the election: subscribe for updates
- [NHS reform was a disaster, says King's Fund](#)

[Health and Wellbeing Boards bulletin](#)

- Improving young people's health and wellbeing: a framework for public health
- The mental health needs of gang-affiliated young people
- Promising approaches to reducing loneliness and isolation in later life
- The Coalition's record on health: policy, spending and outcomes 2010-15
- Promoting the health and wellbeing of gay, bisexual and other men who have sex with men

Health News:
NHS



- Federating for the future
- NHS England launches new framework for commissioning support services
- Chief nursing officer bulletin: February 2015
- Deputy prime minister launches search for mental health heroes
- Flu vaccine failing to take the strain
- PHE leading initiatives on surveillance and the evaluation of antibiotics
- PCC introduces programme to develop confident leaders
- New models of commissioning for integrated care
- Care Act 2014: cap on care costs and appeals
- Three tests for a credible health policy
- Guidance for quality accounts 2014/15
- Role of IT and digital media in the redesign of health and social care
- Investing in children's mental health
- Public health outcomes framework: February 2015 update
- PCC outlines 2015 work programmes
- Working with patients and communities - the key to NHS transformation
- Commissioning tools for transitions from child and adolescent mental health services
- Government delays transfer of commissioning of renal dialysis and morbid obesity surgery
- Community rehabilitation and intermediate care
- Scientists on target with dementia cure or drug
- New language checks for EU trained healthcare workers
- Drowning in baths a risk for young children warns PHE
- Acute respiratory disease: managing outbreaks in care homes
- Success for pharmacy flu services with 90% of LPCs involved
- New guidance on how pharmacies can help support carers
- Complication rate for diabetes patients leads to higher death rates
- Maternity care pathways tool
- Learning disabilities census report
- New standards put patient safety at the heart of medical education and training
- Right here: how to promote youth-friendly mental health and wellbeing services
- Winterbourne View: transforming care two years on
- Annual campaign launches to highlight the symptoms of stroke

Integrated Care and Support Pioneers

The Integrated Care and Support Pioneers Programme launched in December 2013. It was set up to test new ways to join up people's care around their needs.

- [Integrated Care Pioneer Programme Annual Report](#)

Social Care News:

- [Care services for people with learning disabilities and challenging behaviour](#)
- [Social care has a role in preventing hate crime, it's not just a criminal justice issue](#)
- [Lack of mental health beds putting AMHPs under 'extreme pressure', warns CQC](#)
- [Government reveals plans for Care Act funding reforms](#)

CLINKS

(Supporting voluntary organisations that work with offenders and their families)

- [E-Bulletins - CLINKS LIGHT LUNCH | ISSUE 377 | 6TH FEBRUARY 2015](#)
- [ANNUAL REVIEW 2014](#)

And finally...

- [Scandal of the GM babies](#)